

Security of Internet Account Access BFSOnline



When registering for BFSOnline you are provided with a login ID and password, these are known as your codes. The security of your codes is very important, and you should keep both your login and your password confidential. In using BFSOnline we remind you that you agree:

- Not to use any combination or part of your date of birth, your name, family members names, or licence, social security, or similar numbers in choosing your password
- Not to record your codes in writing without making a reasonable attempt to protect their security

You must not act with extreme carelessness in failing to protect the security of all pass codes. This includes:

- Not storing your codes electronically on devices that are not password protected
- Not disclosing your password to anyone (including family members or us)
- Not allowing another person to watch you input your codes
- Not disclosing your login to anyone (except us)
- Periodically changing your password and/or login with long passwords with uppercase and lowercase letters, numbers, and symbols.
- Not permitting any other person to use your codes
- Never leave your computer unattended while logged in to BFSOnline
- Examine your account statement immediately upon receiving it to identify and report, as soon as possible, any instances where electronic transactions have occurred without your authority
- Immediately notify us of any change of address
- After logging out of BFSOnline, ensuring that you close your internet browser.

Tell us as soon as you realise or suspect that another person knows one or more of your codes. You can do this by calling us on 1300 650 542 - if outside of business hours leave a message on our answering service.

MORE INFORMATION

Call our BFS Client Services team on 1300 650 542 or visit www.bfs.org.au.

Baptist Financial Services Australia Ltd
ABN 56 002 861 789 AFSL 311 062
A delegated body of Australian Baptist Ministries

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ePayments Code

BFS undertakes to comply with the ePayments Code in respect of electronic payment transactions, online payments, internet account access and BPay.

SECURED FOR YOUR PROTECTION

BFS has independent verification of its web site to show potential and existing clients that our BFS web site is safe and secure for online transactions. This Bitdefender is widely considered as the most recognised sign of trust amongst online users.



When accessing the BFSOnline login page look for the bar across the top of our BFS web page – it's your assurance that you are accessing the real BFS Online login page before you commence any online transactions. By clicking on the padlock within the bar on the top left of your screen of the BFS Online login page, this will automatically link to a pop-up window which showcases our organisation's authentication and business information, and certificate validation.

Contact Us

PH 1300 650 542
EMAIL clients@bfs.org.au
WEB www.bfs.org.au

Head Office

Ministry and Learning Centre,
Level 4, 5 Saunders Close,
Macquarie Park NSW 2113